

In order to provide security and convenience for all guests, we appreciate your kind acceptance of these House Rules:

RULES TO BE ADHERED TO BY EVERY GUEST

CHECK IN & CHECK OUT TIME

Check in: 3 p.m.

Check out: 11 a.m.

On the final day of your stay, please vacate your room by 11 a.m. Failure to do so will result in a surcharge. You can arrange a late checkout with our front desk at least 24 hours in advance, subject to availability. Additional fees are assessed as follows:

- A. 50% of the normal rate for:
 1. Early check in between 5 a.m. and 8 a.m.
- B. 30% of the normal rate for early check-in between 8 a.m. and 2 a.m.
- C. Full day rate for early check-in before 5 a.m.

You are welcome to leave your luggage, free of charge, in the luggage room prior to checking in or after checking out. For longer periods, there is an applicable charge of 1€ per luggage, per day (dependent upon space availability).

PAYMENT

Room Payment

Full payment for room/bed is required upon check in. You can pay in cash (Euro only) or by credit card (Visa, MasterCard).

Food and Beverage Payment

Payments can be made only in Euro. There is no extra charge for credit card payments.

KEY CARD

Your key card needs to be returned at reception upon departure. A 5€ penalty is applicable for any lost / misplaced key cards and shall be paid at check-out.

HOUSEKEEPING

Rooms are cleaned daily between 9 a.m. and 4 p.m. The housekeeper will knock to alert you of her intention to clean the room.

Private room guests can maintain their privacy by hanging the "Do not Disturb" sign on the outside doorknob during cleaning hours.

PATROL

For your own safety, our staff patrols the premises regularly. Please be informed that they might be checking inside dormitories as well.



EMERGENCY EXIT

The emergency exit is designed solely for emergencies. Please do not use it, unless necessary.

VISITORS

Please receive your visitors in the Hostel Lobby. Visitors or friends are prohibited from entering the Residence Area, which is reserved solely for registered guests.

LIMITED AREA ACCESS

For everyone's safety, we have established a "Limited Area Access" policy as follows:

- A. At no time are non-guests allowed past the ground floor entrance door leading to the Residence Area. If you have friends visiting you, the meeting should be taking place at the lobby common area.
- B. Between 11 p.m. and 7 a.m., the Hostel Lobby is not accessible to anyone.
- C. At all times, the Ladies Dorm is accessible only to Ladies Dorm paying guests.

ILLCIT ACTIVITIES

No sex in the dormitories and common areas.

FOOD & DRINKS

No food or drinks – other than drinking water – are allowed in the dormitories.

City Circus is fully licensed to sell alcohol at its premises; therefore, we maintain a "Do not bring your own alcohol" policy.

SMOKING

For the comfort and safety of our guests—and to comply with the Greek law—we operate a "nonsmoking" policy throughout the hostel. Smoking is permitted in the roof terrace. Please ask our staff for the location of the designed area. Non-compliance with this rule will result in a charge of 50 euros to the offending guest(s) account to cover professional cleaning or the room/area.

NOISE

Please keep the noise down after 11 p.m., especially in the dormitories, shared bathrooms, roof terrace and hallways.

PETS

We do not allow any pets in the hostel at any time.

ADDITIONAL RULES FOR PRIVATE ROOM GUESTS

CHILD POLICY

- Any type of extra bed or child's cot/crib is upon request and needs to be confirmed by management.
- Supplements are not calculated automatically in the total costs and will have to be paid for separately during your stay.
- Children under 4, stay for free in a child's cot/crib (subject to availability).
- Children over 4, are charged 20€ per night in a foldable extra bed.
- The maximum number of children's cots /cribs/ beds in a room is 1.

OTHER FACILITIES

To make your stay more convenient and enjoyable, we offer you these services:

City Circus Bar

Our pay-as-you-order bar is open daily 24/7. Table service is not available; please order directly from the reception. Provided you are 18 years of age, you may drink alcohol all day in the restaurants and bar..

We also have a terrace on the 3rd floor with view of Acropolis which you can visit until 11:30 p.m.

Bath towel

Additional bath towels can be rented for €3 each. Towels are for drying your body only. Please refrain from using them as a bathmat or cleaning rag.

Free internet & Wi-Fi

The internet facility located in the lobby area is free of charge to all our guests. City Circus guests can also use our free Wi-Fi high speed internet service, available throughout the hostel. Please ask at the Front Desk for the password.

Long-term left luggage

Long-term luggage storage is available to our guests for a charge of 1€ per luggage per day for up to 60 days (provided there is availability). Please contact the front desk to make arrangements. Storing of hazardous items is strictly prohibited. While we take utmost care to ensure the security of your property, City Circus assumes no responsibility for loss or damage to goods stored with us. Unidentified items or those stored in the luggage room more than 60 days will be donated to charity.

Car Parking Service

We currently do not have parking facilities. Please contact us in advance and we shall endeavor to suggest a suitable parking in the nearby area.

Laundry Service

We'll get your dirty bundle washed, dried, folded and smelling fresh as daises at the charge of 12 euros per load.



LIABILITIES

City Circus does not assume liabilities for the loss, theft or damage to your luggage or belongings while on City Circus premises. Please use the lockers provided to each guest in the Dormitory rooms or the safe deposit boxes in every private guest room. If you do not have your own padlock, you can purchase one at the reception for 3 euros. It is absolutely forbidden by the Greek law to use or store any kind of drugs or firearms at the hostel. We are required to inform the Police of violations of this law.