

In order to provide security and convenience for all guests, we appreciate your kind acceptance of these House Rules:

RULES TO BE OBSERVED BY EVERY GUEST

CHECK IN & CHECK OUT TIME

Check in: 1 p.m.

Check out: 11 a.m.

On the final day of your stay, please vacate your room by 11 a.m. Failure to do so will result in a surcharge as itemized below. You can arrange a late checkout with our front desk at least 24 hours in advance, subject to availability. Additional fees are assessed as follows:

- A. 50% of the normal rate for:
 1. Early check in between 5 a.m. and 8 a.m.
 2. Late checkout between 11 a.m. and 4 p.m.
- B. 30% of the normal rate for early check-in between 8 a.m. and 1 p.m.
- C. Full day rate for late checkout after 4 p.m.

You are welcome to leave your luggage, free of charge, in the luggage room while you are waiting for a room to be readied prior to check in, or after you have checked out with a charge of 1€ per luggage per day.

PAYMENT

Room Payment

Full payment for room/bed is required upon check in. You can pay in cash (Euro only) or by credit card (Visa, MasterCard, AMEX). There is a 2% bank fee for credit card payment.

Food and Beverage Payment

Payments can be made only in Euro. If your total Purchase exceeds 15€ you may pay by credit card (Visa, MasterCard, AMEX). There is no extra charge for the credit card payments

REFUND

If you change your travel plans and thereby shorten your stay with us, you are eligible for a refund 50% for the unused days provided that you (a) paid us directly and (b) that you notify at least 24 hours in advance of your intended departure.

For example, if you originally planned to stay with us for five nights and notify us by 4 p.m. on day 2 that you will depart on day 3, you will be refunded 50% of your payment for the day 4th and 5th nights only. However, you will not receive a refund for the 3rd night.

KEY CARD DEPOSIT

A deposit in cash of €5 is required upon check-in. The deposit will be returned to you when you surrender your key card at the front desk at check-out time. Failure to claim your €5 within 30 days after checkout will result in forfeiture of the amount. You must claim your deposit in person at our front desk.

HOUSEKEEPING

Every room is cleaned daily between 10 a.m. and 4 p.m. The housekeeper will knock to alert you of her intention to clean the room.

PATROL

For your safety, our staff patrols the premises twice daily 12-1 p.m. and 3-4 a.m. Please be informed that the first round will include checking inside dormitories as well

EMERGENCY EXIT

The emergency exit is designed solely for emergencies.

VISITORS

Please receive your visitors in the Hostel Lobby. Visitors or friends are prohibited from entering the Residence Area, which is reserved solely for registered guests.

LIMITED AREA ACCESS

For everyone's safety, we have established a "Limited Area Access" policy as follows:

- A. At no time are non-guests allowed past the ground floor entrance door leading to the Residence Area. If you have friends visiting you, the meeting should be taking place at the lobby common area.
- B. Between 11 p.m. and 7 a.m., the Hostel Lobby is accessible only to guests with key cards.
- C. At all times, the Ladies Dorm is accessible only to Ladies Dorm paying guests.

ILLICIT ACTIVITIES

No sex in the dormitories and common areas.

FOOD & DRINKS

No food or drinks – other than drinking water – are allowed in the dormitories.

City Circus is fully licensed to sell alcohol at its premises; therefore we maintain a "Do not bring your own alcohol" policy.

SMOKING

For the comfort and safety of our guests-and to comply with the Greek law- we operate a "nonsmoking" policy throughout the hostel. Smoking is permitted in the roof terrace. Please ask our staff for the location of the designed area. Non-compliance with this rule will result in a charge of 50 euros to the offending guest(s) account to cover professional cleaning or the room/area.

NOISE

Please keep the noise down after 11 p.m., especially in the dormitories, shared bathrooms, roof terrace and hallways.

PET

We do not allow any pets in the hostel at any time.

ADDITIONAL RULES FOR PRIVATE ROOM GUESTS

CHILD POLICY

One child under 2 years is charged EUR 10 per person per night in a child's cot/crib.

The maximum number of children's cots/cribs in a room is 1.

Any type of extra bed or child's cot/crib is upon request and needs to be confirmed by management.

Supplements are not calculated automatically in the total costs and will have to be paid for separately during your stay.

HOUSEKEEPING

Every room is cleaned between 11 a.m. and 4 p.m. Private room guests can maintain their privacy by hanging the "I am sleeping" sign on the outside doorknob during

cleaning hours. In that case guests, should inform the front desk to clean their room when is available (3pm the latest).

OTHER FACILITIES

To make your stay more convenient and enjoyable, we offer you these services:

City Circus Bar

Our pay-as-you-order bar is opened 8 – 1 a.m. Table service is not available; please order directly from the reception. Provided you are 18 years of age, you may drink alcohol all day in the restaurants and bar.

We also have a terrace on the 3rd floor with view of Acropolis which you can use it until 23:30 p.m.

Bath towel

Additional bath towels can be rented for €1 each. Towels are for drying your body and not meant to be used as a bathmat or cleaning rag.

Free internet & Wi-Fi

The internet facility located in the lobby area is free of charge to all of our guests. City Circus guests can also use our free Wi-Fi high speed internet service, available throughout the hostel. Please ask at the Front Desk for the password.

Long-term Left Luggage

Long-term luggage storage is available to our guests for a charge of 1€ per luggage per day up to 60 days. Please contact the front desk to make arrangements. Storing of hazardous items is strictly prohibited. While we take utmost care to ensure the security of your property, City Circus assumes no responsibility for loss or damage to goods stored with us. Unidentified items or those stored in the luggage room more than 60 days will be donated to charity.

Car Parking Service

We currently do not have car parking facilities. Please contact us in advance and we shall endeavor to find suitable parking.

Laundry Service

We 'll get your dirty bundle washed, dried, folded and smelling fresh as daises at the charge of 7 euros per load.



LIABILITIES

City Circus does not assume liabilities for the loss, theft or damage to your luggage or belongings while on City Circus premises. Please use the lockers provided to each guest in the Dormitory rooms or the safe deposit boxes in every private guest room. If you do not have your own padlock, you can purchase one at the reception for 3.5 euros. It is absolutely forbidden by the Greek law to use or store any kind of drugs or firearms at the hostel. We are required to inform the Police of violations of this law.